



PRIVACY COMPLIANCE POLICY – 3TS (TURN THE TIDE)

3T's Limited – Company Limited by Guarantee

3T's CLG (t/a "3Ts", "Turn the Tide") ("we", "us", "our") is committed to protecting your privacy and handling your personal data in a safe and responsible way. This Privacy Policy explains how we collect, use, store, and protect personal information in accordance with the General Data Protection Regulation (GDPR) and Irish Data Protection laws.

We undertake to manage and treat your personal information with respect, collecting, storing, and managing it securely and in an unbiased way. We will only use your data for the purposes we have informed you about and will always be transparent about personal data we collect and how we use it.

1. Information we Collect

We may collect personal information that you voluntarily provide when you:

- Contact us via email, phone, or Facebook Messenger
- Sign up for newsletters, events, or training
- Submit forms on our website, such as the **Online Petition**

Types of personal information may include:

- Name, email address, phone number, location
- Any other information you voluntarily provide

We also collect non-identifiable information automatically through website use (see our Cookie Policy - Section 6).

2. How we use your Information

We use personal data for the following purposes:

- Responding to inquiries and providing information about our services and activities
- Managing registrations for events, training, or campaigns
- Sending newsletters or updates, where you have opted in
- Improving our services, website, and communications
- Sending newsletters or updates, where you have opted in (via a secure, GDPR-compliant newsletter platform).

We do not sell, rent, or trade personal data to third parties.

3. Legal Basis for Processing

We process personal data under the following GDPR lawful bases:

- **Consent:** when you voluntarily provide information to receive updates or training
- **Legitimate interest:** to respond to inquiries or provide information about our activities
- **Legal obligations:** to meet statutory requirements (e.g., charity reporting)

4. Data Retention

We keep personal data only as long as necessary to fulfil the purposes outlined above or as required by law:

- Contact information for newsletters or training registrations is retained until you unsubscribe.
- Information from inquiries via email or otherwise is retained securely to manage ongoing correspondence and provide support.
- Data is reviewed periodically and deleted when no longer necessary or upon request.

5. Your Rights

Under GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data (the “right to be forgotten”)
- Object to processing or withdraw consent at any time
- Request restriction of processing
- Data portability (request a copy of your data in a structured format)

To exercise these rights, please contact:

Email: info@3ts.ie

Address: The Manager, 3Ts, The Lodge, Ballyogan Road, Sandyford, Dublin 18 D18 T2F3

6. Cookies and Tracking

Our website uses cookies to enhance your browsing experience.

For full details on the cookies we use and how to manage them, please see our dedicated Cookie Policy: <https://www.3ts.ie/privacy-cookie-policy>

7. Sharing and Disclosure

We do not share your personal information with third parties except:

- Where required by law or regulation
- With service providers who process data on our behalf, under strict confidentiality (e.g., newsletter platforms)
- SafeTALK training: anonymised information (age, county, profession) may be shared with the National Office for Suicide Prevention for data collation. Participants are notified of this during the booking process; no identifiable information is shared.

Exceptional circumstances:

In rare situations where there is a serious risk of harm to an individual or others, we may share personal information with emergency contacts or relevant authorities. This is only done when necessary to protect safety and, where possible, with the consent of the individual concerned.

External links disclaimer:

We are not responsible for the content or privacy policies of external websites linked from 3Ts.ie.



8. Donate Facility

The donation facility on 3Ts.ie is via a third-party fundraising platform:

- Donors may agree to the platform's terms and privacy policy
- No confidential payment information (bank details or card numbers) is shared with 3Ts
- Only donor name, email, address (if provided), and donation amount are provided to 3Ts to acknowledge donations

9. Covert Collection / Third-Party Ads

There is no covert collection of personal data on www.3ts.ie. We do not carry third-party advertising; your data is not used for commercial targeting.

10. Security

We take appropriate technical and organisational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction.

All data submitted to www.3ts.ie or to 3Ts staff via email is held on secure servers. While no transmission over the internet can be guaranteed 100% secure, we take all reasonable steps to protect your information.

We only work with third-party service providers who have GDPR-compliant privacy policies. Please read their terms before submitting data to third-party sites.

11. Updates to this Policy

We may update this Privacy Policy from time to time. The latest version is always available on our website. Significant changes will be communicated where required.

Registered Charity No:	20054878
Revenue Charity No:	15710
Registered Charity Name:	3T's CLG (Trading as 3Ts Turn the Tide)
Triple Lock Status:	Awarded by Charities Institute of Ireland
Email:	info@3ts.ie
Phone:	+353 1 2139905
Registered Office:	The Lodge, Ballyogan Road, Sandyford, Dublin 18 D18 T2F3